GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:2459
ANSWERED ON:14.12.2015
Multiple LPG Connection
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Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) the number of LPG connections voluntarily surrendered and number of LPG connections surrendered in lieu of receiving Piped Natural Gas (PNG) during the last three years and the current year, State/UT-wise;
(b) whether some LPG consumers who have received PNG connections still receive subsidised LPG cylinders in the country and if so, the details thereof for the said period and the reasons therefor;
(c) whether such surrendered connections have been transferred to BPL households during the said period and if so, the details thereof and if not, the reasons therefor, State/UT-wise;
(d) whether the Government have detected crores of duplicate LPG connections in the country and if so, the details thereof, State/UT-wise and action being taken by the Government against the customers and defaulting distributors;
(e) whether the Government/retailers proposes to introduce a common 4 digit emergency response number for attending to complaints of leakage instead of 10 digit number and if so, the details thereof; and
(f) the details of profit margin on per cylinder given by the Government to the distributors?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI DHARMENDRA PRADHAN)
(a) State/UT-wise total number of LPG connections surrendered and the number of LPG connections surrendered in lieu of receiving Piped Natural Gas(PNG) during the last three years and the current year (till Oct. 2015) is at Annexure-I.
(b) Government has allowed PNG connection holders to keep one non-subsidized LPG connection in their household.
(c) At present, there is no policy regarding transfer of surrendered LPG connections in lieu of PNG connections to BPL Households.
(d) Public Sector Oil Marketing Companies(OMCs) have blocked more than one crore multiple connections till 01.11.2015. State/UT-wise details of blocked LPG connections blocked as on 01.11.2015 is at Annexure-II.
OMCs have reported that following efforts are made to detect multiple LPG connections based on Inter and Intra company de-duplication:-
(i) Based on Name and address of the customers, mobile number, Aadhar and Bank Account numbers.
(ii) Know Your Customer(KYC) initiative for new, transferred connections, inactive connections and regularization of connections.
(iii) Realtime detection on intercompany basis by sharing customer data base with NIC.
(iv) De-duplication check based on name and address at the time of enrollment only.
All established multiple connections so detected are blocked for further refill supply by the distributors. Unblocking of such case are done after due verification of the proof of identity and proof of address. OMCs have reported that no penal action is taken against the distributors for multiple connections.
(e) OMCs have reported that Centralised Emergency cell has been made operational in a call center at Noida, having the centralized ESC number 1906 operating 24 x 7 for attending LPG leakage complaints.
(f) Presently, distributor's commission per cylinder is as under :-
Category
Distributors' commission(in Rs.)
Domestic subsidized 14.2 kg
45.83 + 0.26 (additional for non subsidized cylinder to be revised on monthly basis)
Domestic subsidized 5 kg
22.67
5 kg (NDNE & FTL)
37
19 kg
88
35 kg
162
47.5 kg
220